

# Textbook Express Return Policy

## J-term 2012

- A current and complete cash register receipt **must** accompany all returns and exchanges. **NO EXCEPTIONS.**
- **NEW BOOKS** may be returned until **Friday, January 6, 2012** without proof of a class withdrawal. Exceptions will be honored through January, 13, 2012 if **adequate** proof of a class withdrawal can be provided (see store staff for details) or if a book is found to be defective. A defective textbook may be exchanged in kind if the defect is discovered during the semester in which it is being used. Book exchange may be subject to availability. New textbooks must be unmarked and show no signs of use or wear. Shrink-wrapped packages and pass code key cards must be **UNOPENED.**
- **USED BOOKS ARE NOT RETURNABLE** unless the professor has notified the store that the book has been dropped from use for the course, the student can provide adequate proof of a class withdrawal or that they purchased the incorrect book for their course, and/or the book is deemed defective. See store staff with questions or for further details.

**\*\*SAVE YOUR RECEIPT-- SAVE YOUR RECEIPT-- SAVE YOUR RECEIPT\*\***