

# Textbook Express Return Policy

## Fall Term 2010

- A current and complete cash register receipt or valid web order invoice **must** accompany all returns and exchanges. **NO EXCEPTIONS.**
- **Monday, September 6, 2010** is the last date to return textbooks without proof of a class withdrawal. Exceptions will be honored through September 13, 2010 if **adequate** proof of a class withdrawal can be provided (see store for details) or if a book is found to be defective. A defective textbook may be exchanged in kind if the defect is discovered during the semester in which it is being used. Book exchange may be subject to availability.
- New textbooks must be unmarked and show no signs of use or wear. Shrink-wrapped packages must be **UNOPENED.**
- The Textbook Express will close for the semester on **Monday, September 13, 2010.** Please make all textbook purchases before this date or they may not be available. Exceptions will be made for any late arrival editions.
- Buyback of used books will be held in The Commons on December 13-16, 2010.

**\*\*SAVE YOUR RECEIPT-- SAVE YOUR RECEIPT-- SAVE YOUR RECEIPT\*\***